Medicaid Medical Benefits (Acute Care) Moves to STAR+PLUS Managed Care

WHO? You will be affected by these changes if you live in a community-based intermediate care facility (ICF), or you use one of these long-term services and supports waivers HCS, CLASS, DBMD, TxHmL.

ADULTS 21 and older, not also enrolled in Medicare Part B, will be required to get their medical benefits from a STAR+PLUS managed care company beginning on September 1, 2014.

CHILDREN and young adults age 20 and younger may choose to get their medical benefits from a STAR+PLUS managed care managed care company beginning on September 1, 2014.

May 2014 You will receive an introduction letter

You should speak with your doctors about becoming part of the provider network You should start collecting historical medical records.

June 2014 You will receive ENROLLMENT PACKETS

Packets will include an MCO comparison chart, provider directory, enrollment form, and frequently asked questions handout.

Aug. 15 2014 Unless you are 20 and younger, you MUST CHOOSE an MCO.

If you do not choose one, you will be auto-assigned by the state.

You may select by phone [1-877-782-6440] or mail and may change at any time.

Sept. 1 2014 MCO enrollment takes effect (medical care moved to managed care).

You will continue to receive their long-term services and supports as you do today.

Acute Care is Medical Services, such as: doctors visits, prescriptions, durable medical equipment (wheelchairs), supplies (gloves)...